#### Privacy Policy

Last updated: [4/04/2025]

At Jacqueline Brewer Jewellery, your privacy is very important to us. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website www.jacquelinebrewerjewellery.com, especially when you purchase from our online store hosted on Wix.

By using our Site, you agree to the collection and use of information in accordance with this policy.

# 1. Information We Collect

When you make a purchase or attempt to make a purchase through the Site, we may collect the following:

- **Personal Information**: Your name, email address, billing and shipping address, phone number, and payment information.
- **Device Information**: IP address, browser type, time zone, and cookies installed on your device.
- Order Information: Products purchased, order total, and delivery details.

#### 2. How We Use Your Information

We use the information we collect to:

- Process and fulfill your orders.
- Communicate with you (order confirmations, updates, responses to enquiries).
- Screen orders for potential risk or fraud.
- Send you marketing emails (only if you have opted in).
- Improve our products and services.

#### 3. Sharing Your Information

We share your personal information with third parties only to help us use your information as described above. For example:

• **Wix** – Our website and online store are hosted on Wix, which provides the platform for us to sell our products.

- **Payment Processors** Such as Wix Payments, PayPal, or Stripe, to securely process transactions.
- **Delivery Services** To ship your order to you.

We will never sell your personal data to third parties.

### 4. Cookies

We use cookies to enhance your browsing experience and analyse website traffic. You can choose to disable cookies through your browser settings, but this may affect your ability to use certain features on the Site.

### 5. Data Retention

We retain your order information for our records unless and until you ask us to delete it.

#### 6. Your Rights

Depending on your location, you may have the right to:

- Access the personal information we hold about you.
- Request correction or deletion of your data.
- Withdraw your consent at any time (e.g., opt-out of marketing emails).

To make a request, please contact us at: made@jacquelinebrewerjewellery.com

#### 7. Security

We take reasonable steps to protect your information and ensure it is not lost, misused, accessed, disclosed, altered, or destroyed.

#### 8. Changes to This Policy

We may update this Privacy Policy from time to time. Changes will be posted on this page with the updated date.

# 9. Contact Us

If you have any questions about this Privacy Policy, please contact:

Jacqueline Brewer Jewellery Email: made@jacquelinebrewerjewellery.com Studio visits: By appointment only Location: Glasgow, Scotland

#### Wholesale Enquiries

Interested in stocking Jacqueline Brewer Jewellery? I'd love to hear from you. All pieces are handmade in Glasgow using recycled sterling silver and gold, with a focus on bold design and meaningful craftsmanship.

For wholesale enquiries, please get in touch via email at made@jacquelinebrewerjewellery.com or use the contact form. We'll get back to you as soon as possible with more information.